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# 1. Document control

## 1.1. Governance

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# 1.2. Version history

Date	Version	Author	Summary of changes
16/11/2014	1	John McRoberts	First version
04/11/2015	2	Reece P Kershaw	Reviewed and updated
30/12/2016	3	Kate Vanderlaan	Reviewed and updated
16/03/2018	4	Grant Nicholls	Reviewed and updated
29/11/2018	5	Travis Wurst	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate
12/02/2020	6	Michael Hebb	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate
17/11/2020	7	Travis Wurst	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate
13/01/2022	8	Janelle Tonkin	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate
20/06/2023	9	Travis Wurst	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate

Disclaimer: Every effort has been made to ensure that the information contained within this plan is accurate and where possible reflects current best practice. However, the Northern Territory Emergency Service does not give any warranty or accept any liability in relation to the content of material contained in the document.

# 2. Acknowledgement of Country

The Northern Territory Police, Fire and Emergency Services acknowledges the First Nations people throughout the Northern Territory, from the red sands of Central Australia to the coastal people in the Top End.

We recognise their continuing connection to their lands, waters and culture. We also pay our respects to the Aboriginal and Torres Strait Islander people with whom we work and who we serve and protect.

We pay our respects to the Aboriginal and Torres Strait Islander cultures, and to their leaders past, present and emerging.

## 3. Introduction

## 3.1. Purpose

The purpose of this Plan is to describe the emergency management arrangements for Pine Creek Locality (the Locality).

## 3.2. Application

This Plan applies to the Pine Creek Locality.

## 3.3. Key considerations

The Emergency Management Act 2013 (the Act) is the legislative basis for emergency management across the Northern Territory (NT). The Act reflects an all hazards approach to emergency and disaster events, natural or otherwise. It provides for the adoption of measures necessary for the protection of life and property from the effects of such events.

The Act defines the emergency management structures, roles and responsibilities for the NT and, in conjunction with the Territory and Regional Emergency Plan(s), form the basis for this Plan.

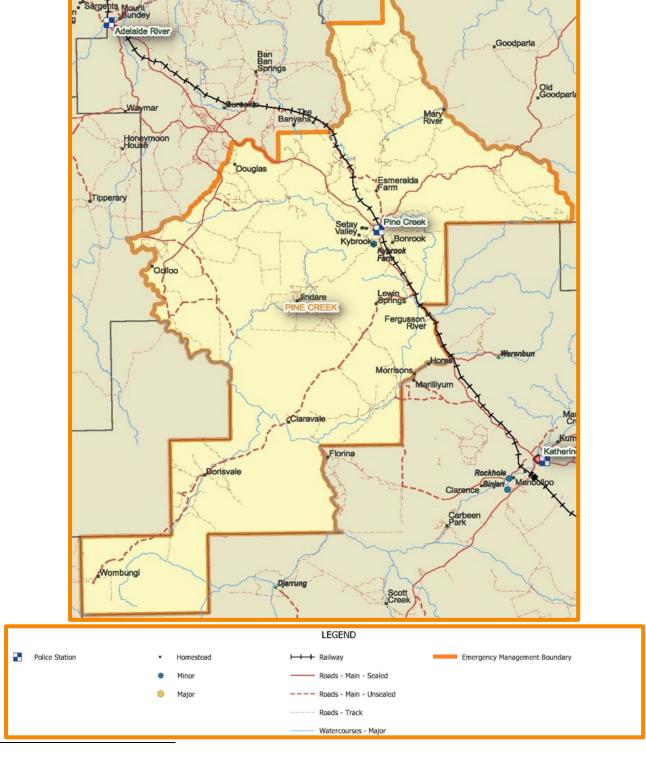
#### This Plan:

- confirms appointment of a Local Emergency Controller
- confirms establishment of the Local Emergency Committee (LEC)
- assesses hazards most likely to affect the community
- specifies control and coordination arrangements for mobilisation of local and, if necessary regional, resources
- identifies roles and responsibilities of key stakeholders
- details specific emergency response procedures for the higher risk situations.

## 4. Locality context

This Plan complements the Northern Regional Emergency Plan<sup>1</sup> as it relates to the Locality. For further information on the hierarchy of plans, refer to the Territory Emergency Plan<sup>2</sup>. The Locality covers approximately 25,700 square kilometres (km) and is located approximately 220 km south of Darwin and forms part of the Northern Region, as defined by the Territory Emergency Plan.

The Locality population is approximately 350 persons, the main population centre being the town of Pine Creek. There is a local aboriginal community (Kybrook Farm, which is also referred to as Pine Creek Compound or Stockade Camp) located approximately 8.5 km away, the police station services several outlying stations including Claravale, Dorisvale, Jindare, Emerald Springs, Mary River, Mary River Roadhouse, Oolloo, Hayes Creek, Union Reefs Mill, Ferguson River and Douglas Daly.



<sup>&</sup>lt;sup>1</sup> More information can be found at: <a href="https://www.pfes.nt.gov.au/emergency-service/publications">https://www.pfes.nt.gov.au/emergency-service/publications</a>

<sup>&</sup>lt;sup>2</sup> More information can be found at: <a href="https://www.pfes.nt.gov.au/emergency-service/emergency-management">https://www.pfes.nt.gov.au/emergency-service/emergency-management</a>

#### 4.1. Climate and weather

The Locality experiences similar weather conditions which occur throughout the Top End of the NT. There is a distinct Wet Season (November to April) and Dry Season (May to October). Compared to Darwin, temperatures tend to be slightly higher during the Wet Season and slightly lower during the Dry Season.

## 4.2. Geography

The township of Pine Creek ranges from flat open plains to very rough, hilly country and eventually, the escarpment of the Kakadu National Park to the east. The Locality is drained by 3 main river systems:

- Daly River System, comprising of Pine Creek, Hayes Creek, the Cullen, Ferguson, Edith, Douglas and Daly River
- Mary River System, comprising of the McKinlay River, Big Nellie Creek, Little Nellie Creek and the Mary River
- South Alligator River.

#### 4.3. Sacred sites

The Aboriginal Areas Protection Authority (AAPA) is a statutory body established under the *Northern Territory Aboriginal Sacred Sites Act 1989* and is responsible for overseeing the protection of Aboriginal sacred sites on land and sea across the NT.

A sacred site is defined by the Aboriginal Land Rights (Northern Territory) Act 1978 as being 'a site that is sacred to Aboriginals or is otherwise of significance according to Aboriginal tradition.' Sacred sites are typically landscape features or water places that are enlivened by the traditional narratives of Aboriginal people.

AAPA requests notification of any action that may have affected a sacred site.

For more information on sacred sites relevant to this Locality or to report an action that may have affected a sacred site, contact AAPA on (08) 8999 4365 or via email at enquiries.aapa@nt.gov.au.

#### 4.4. Sites of conservation

Yinberrie Hills is a site of conservation significance for this Locality. For further information about these sites contact the Department of Environment, Parks and Water Security<sup>3</sup> (DEPWS).

## 4.5. Mining and industry

The Locality has the following mining areas:

- Linecrest Ltd operates the Frances Creek Iron Ore Project
- Union Reef is located approximately 20 km north of Pine Creek, the mine is currently nonoperational
- Cosmo Mine, which is located north of Hayes Creek within Douglas Daly. This mine is currently non-operational and is in the process of being filled in and having the area regenerated.

#### 4.6. Tourism

Pine Creek is the gateway to Kakadu and receives and influx of tourists between April and September. Approximately 200 visitors camp/pass through each day. There is also the Annual Gold Rush Festival in late June which attracts approximately 500 visitors.

<sup>&</sup>lt;sup>3</sup> More information can be found at: <a href="https://nt.gov.au/environment/environment-data-maps/important-biodiversity-conservation-sites/conservation-significance-list">https://nt.gov.au/environment/environment-data-maps/important-biodiversity-conservation-sites/conservation-significance-list</a>

## 4.7. NT and local government

In March 2019, the NT Government (NTG) implemented 6 regional boundaries across the NT to strengthen the role of the Regional Network Group and align service delivery and reporting. This Locality sits within the Big Rivers Boundary.

NTG agencies that have a presence in the Locality include:

- NT Police, Fire and Emergency Services (NTPFES)
  - NT Police Force (NTPF) (police station)
  - NT Fire and Rescue Service (NTFRS) Volunteer Fire and Emergency Response Group (FERG)
- Department of Health (DoH)
  - Pine Creek Health Centre
- Department of Education (DoE)
  - Pine Creek Primary School

Pine Creek is within the Victoria Daly Regional Council (VDRC) region. AusProjects control Kybrook Farm and manage rubbish collection, weed control, cemetery maintenance, parks and gardens, community roads and maintenance.

## 4.8. Building codes

Buildings and construction in the Locality are subject to the *Building Act 1993* and the *Building Regulations 1993*.

#### 4.9. Land use

Pine Creek, in consultation between VDRC and Traditional Owners, has the following land usage:

- residential
- sewage ponds
- air strip
- mining
- waste management.

## 4.10. Power generation and distribution

The Locality is serviced by the Power and Water Corporation (PAWC) electricity grid. There is a power station approximately 8 km east of Pine Creek, located on the Kakadu Highway. It is managed and owned by EDL and has 3 turbines that substitutes the main grid with electricity producing 26.9 megawatt, which is powered by natural gas.

#### 4.11. Water services

PAWC operates reticulated water and sewer systems in Pine Creek. Water is sourced from bores and the local enterprise dam, an Essential Services Officer (ESO) is employed as a representative from PAWC.

#### 4.12. Health infrastructure

Pine Creek Health Centre is staffed by 3 full time Remote Area Nurses and 2 Aboriginal Health Practitioners. A medical officer visits the clinic one day per week from Katherine. There is a fully equipped 4WD ambulance based at the health centre.

The health centre has the capacity to provide emergency medical aid in addition to routine health treatment. Serious medical cases are required to be evacuated to Darwin. Patients can be evacuated either via road or air.

## 4.13. Emergency service infrastructure

The Locality has the following emergency service infrastructure:

- police station and cells
- FERG shed
- Pine Creek Health Centre.

#### 4.14. Roads

The main roads within the Locality are as follows:

- The Kakadu Highway, which links the Stuart Highway near Pine Creek with Jabiru, passing over the Mary and South Alligator Rivers. The highway is sealed.
- Oolloo Road, connects the Douglas/Daly area with the Old Stuart Highway with the 35 km northwest end of the road sealed, the remainder is unsealed and subject to flooding.
- Fountain Head Road, links with the Stuart Highway 8 km north of Hayes Creek, passing through Ban Ban Springs Station and Mount Wells. The road is sealed to Ban Ban Springs Station with well-formed gravel road to Mount Wells.
- Mount Wells Road, links with the Kakadu Highway 4 km from Pine Creek and continues through to Fountain Head Road. The road is unsealed and is subject to flooding during the Wet Season.

## 4.15. Airports

The table below lists the airstrips in the Locality:

Name of the strip	Datum	Details (type, length, etc.)	Operator of the strip
Jindare	13°05'00'S 131°36'E	Red gravel and grass 900 metres (m) x 50 m	Jindare Station (privately owned)
Douglas Daly	13°50'S 131°12'E	Natural grass 1500 m x 50 m	Private
Mary River Station	13°43'S 131°43'E	Dirt 2210 m x 99 m	Private

#### 4.16. Rail infrastructure

The Darwin to Adelaide Railway transits through the NT terminating in the vicinity of East Arm Port. At least 12 trains use the line each week, carrying either passengers or a variety of freight including hazardous chemicals/materials. Rail maintenance crews also operate various vehicles on the line at different times.

In the event of a major incident, many railway authorities have response capabilities and can provide specialised assistance, advice and support.

The various railway organisations are:

Australasian Railway Corp	Managed by both the NT and South Australian Governments
One Rail (Previously Genesee & Wyoming Inc.)	Rail operator
Great Southern Railway	Passenger service operator
Australian Southern Railroad	Train control operator of freight trains
Pacific National	Locomotive operator, including locomotive crews and terminal operators
BJB Joint Venture	Track maintenance
Evans Deacon Industries	Maintenance of rolling stock
All contact with these authorities is to be through the Regional Controller.	

#### 4.17. Telecommunication

Telecommunications are available across the Pine Creek township area via a combination of landline, mobile and satellite communications delivery. Telstra telecommunications are on a 4G network, with an approximate radius of 20 km of Pine Creek. There is no Vodafone or Optus phone or internet coverage within the Locality. Mary River Roadhouse is serviced by the Telstra and Optus network.

#### 4.18. Local radio stations

Pine Creek does not have a local radio station, but has the following broadcasts:

- 106.1 FM Australian Broadcasting Corporation (ABC) Local Radio
- 102.1 FM Top End Aboriginal Bush Broadcast Association.

## 4.19. Medically vulnerable clients

The Pine Creek Health Centre has a list of medically vulnerable clients and it is updated regularly. There are no aged care facilities in the Pine Creek area, but the VDRC provides services for aged care residents.

## 5. Prevention

## 5.1. Emergency risk assessments

The Pine Creek LEC are responsible for undertaking appropriate activities to prevent and mitigate the impact of emergencies in their Locality.

## 5.2. Disaster hazard analysis and risk register

The LEC has identified the following hazards for the Locality:

- fire (within Gazetted Area)
- fire (within Fire Protection Zone)
- hazardous material
- rail crash
- road crash
- water contamination.

These hazards have been rated against the National Disaster Risk Assessment Guidelines (NERAG):

Hazard	Overall consequence	Overall likelihood	Risk rating
Fire (within Gazetted Area)	Moderate	Unlikely	Medium
Fire (within Fire Protection Zones)	Moderate	Unlikely	Medium
Hazardous material	Moderate	Very Rare	Low
Rail crash	Moderate	Very Rare	Low
Road crash	Moderate	Unlikely	Medium
Water contamination	Moderate	Very Rare	Low

## 5.3. Hazard specific prevention and mitigation strategies

Prevention and mitigation relates to measures to reduce exposure to hazards and reduce or eliminate risk. Actions include identifying hazards, assessing threats to life and property, and from these activities, taking measures to reduce potential loss of life and property damage.

The cornerstone of mitigation is guided and coordinated risk assessments, which should involve all potentially affected members of a community. Strategies are developed based on a thorough understanding of hazards identified in emergency risk planning and their interaction with all aspects of society.

Specific prevention and mitigation strategies for identified hazards can be found at Annex C.

## 6. Preparedness

Arrangements to ensure that, should an emergency occur, all resources and services that are needed to provide an emergency response and or recovery can be efficiently mobilised and deployed.

## 6.1. Planning

NT emergency plans<sup>4</sup> are required by the Act and are maintained at a Territory, regional and local level. Arrangements in plans aim to be flexible and scalable for all hazards. The planning process enables agreements to be reached between people and organisations in meeting communities' needs during emergencies. The plan becomes a record of the agreements made by contributing organisations to accept roles and responsibilities, provide resources and work cooperatively.

The LEC is responsible for the annual review of operations and the effectiveness of the Local Emergency Plan, supported by the NT Emergency Service (NTES) Planning and Preparedness Command.

## 6.2. Emergency resources and contacts

The LEC are responsible for maintaining the emergency resource register and LEC contact list. Local emergency management stakeholders are to advise the Local Controller of changes to resource holdings, operational response capabilities and key personnel contacts. Emergency resource and LEC contact list for each locality are available on Web-based Emergency Operations Centre (WebEOC).

## 6.3. Training and education

The Act provides the legislative requirement for those involved in emergency management activities to be appropriately trained. Training and education activities are undertaken to ensure agencies are familiar with and understand the NT emergency management arrangements, as well as the relevant controlling and hazard management authorities for identified hazards.

The NTES Learning and Development Command is responsible for emergency management training across the NT. Online and face to face training is scheduled throughout the year.

## 6.4. Community education and awareness

Effective and ongoing community education and preparedness programs that emphasise to communities the importance of practical and tested emergency plans and safety strategies is essential. Empowering communities to act in a timely and safe manner will minimise the loss of life, personal injury and damage to property and contribute to the effectiveness of any warning system.

List of available activities and initiatives in the area:

- NTES hazard briefings
- NTES Paddy Program
- NTFRS Smart Sparx Program.

#### 6.5. Exercises

Local level exercises are a key measure for testing the effectiveness of the local emergency plan and should involve all relevant stakeholders. Exercises ensure that the plan is robust and understood, and that capabilities and resources are adequate. Exercises are conducted if the plan has not been enacted since the last review, or substantial changes have occurred, including:

- legislative changes
- major changes have occurred in the areas of key personnel, positions or functions across prevention, preparedness, response and recovery

<sup>&</sup>lt;sup>4</sup> More information can be found at: https://pfes.nt.gov.au/emergency-service/publications

• new or emerging hazards/risks have been identified.

The NTES Planning and Preparedness Command have developed resources that outlines the process to develop the exercise concept in designing, planning, conducting, facilitating, participating or evaluating exercises.

# 7. Response

Actions taken in anticipation of, during and immediately after an emergency to ensure that its effects are minimised and that people affected are given immediate relief and support.

#### 7.1. Control and coordination

Arrangements for response are based on pre-agreed roles and responsibilities for stakeholders. When the scale and complexity of an event is such that resources of the community are depleted a number of arrangements are in place for assistance from the region, the Territory and/or the Australian Government. Pathway for assistance is through the Regional Controller.

## 7.2. Local Emergency Controller

In accordance with section 76 of the Act, the Territory Controller or their delegate (section 112 of the Act) can appoint a Local Emergency Controller (Local Controller). The Local Controller is the Officer in Charge of Pine Creek Police Station. The Local Controller is subject to the directions of the Regional Controller. The powers, functions and directions of the Local Controller can be found in sections 77, 78 and 79 of the Act.

## 7.3. Local Emergency Committee

In accordance with section 80 of the Act, the Territory Controller has established a Pine Creek Local Emergency Committee (LEC). The Local Controller is Chair of the LEC and remaining membership consists of representatives from NTG and non-government entities within the locality. Division 11 of the Act specifies the establishment, functions, powers; membership and procedure requirements of a LEC.

## 7.4. Emergency Operations Centre/Local Coordination Centre

NT emergency management arrangements	Controlling authority arrangements
Emergency Operations Centre (EOC) (Territory and Regional level)	Incident Control Centre (ICC)
Local Coordination Centre (LCC) (Local level)	Incident Control Point (ICP)

LCCs will be established as required by Local Controllers to provide a central focus to the management, control and coordination of emergency operations in the Locality. When activated, the functions of the LCCs are:

- information collection and dissemination
- preparation and issue of official warnings and advice to the public
- coordination of the provision of resources required in the Locality
- submitting requests for resources through the Regional Controller to the Territory EOC where applicable
- dissemination of information to the media and general public.

The LCC for this locality is the Pine Creek Police Station. The Regional EOC will be located in Darwin at the Peter McAulay Centre. Agencies and functional groups may establish their own coordination centres to provide the focal point for the overall control and coordination of their own agency resources. Liaison Officers from functional groups and support agencies will attend the EOC as required.

ICCs will be established as required by a controlling authority to provide an identified facility for the management of all activities necessary for the resolution of an incident.

An ICP is normally located near the incident in its early stages but may be relocated to an ICC where more permanent and convenient facilities and services are available.

#### 7.5. WebEOC

WebEOC is a critical information management system used throughout the NT for emergency management activities. The system is owned and maintained by NTPFES. The online platform is used for the coordination of multi-agency response to, and recovery from, an emergency event. WebEOC also enables real-time information sharing across all NTG agencies involved in emergency management activities.

## 7.6. Situation reports

It is essential for effective control and coordination of emergency management operations that the Local Controller is able to gather and collate relevant information relating to the emergency from regular, concise and accurate situation reports (SITREPs).

LEC members are to provide SITREPs at agreed times to enable the preparation of a consolidated report which will be distributed to all committee members and other relevant authorities. This may be achieved through WebEOC.

#### 7.7. Activation of the Plan

This plan has 5 stages of activation. These stages are designed to ensure a graduated response to hazardous events, thereby reducing the possibility of under or over reaction by the emergency management agency. The stages are:

Stage 1	Alert	This stage is declared when the Local Controller receives warning of an event which, in their opinion, may necessitate an emergency management response
Stage 2	Standby	This stage is declared when the Local Controller considers an emergency operation is imminent. During this stage passive emergency measures are commenced.
Stage 3	Activation	This stage is declared when active emergency measures are required.
Stage 4	Stand-down response operations and transition to Recovery	Stage 4 occurs when the Local Controller and Local Recovery Coordinator agree to transition to recovery (if required) in accordance with the transitional arrangements of this Plan.
Stage 5	Recovery	This stage is called if ongoing recovery operations and coordination is required.

The stages identified provide for a sequential response. However, it may be necessary because of the degree of warning and speed of onset of an event, for the Local Controller to skip the actions required under stage 1 or 2.

#### 7.8. Stakeholder notifications

Upon activation of the Plan the following personnel are to be advised as a matter of urgency:

- all available members of the LEC
- Northern Regional Controller
- NTES Territory Duty Officer (TDO).

## 7.9. Official warnings and general public information

Official warnings and general public information will be broadcast to the Locality through the following means:

- radio broadcast
- television news broadcast
- Secure NT website and social media broadcasts and updates.

Official warnings are issued by the Bureau of Meteorology (the Bureau), Geoscience Australia, Bushfires NT (BFNT) and the NTPFES.

Emergency Alert is a national telephony-based emergency warning system that can deliver warning messages to landlines and mobile handsets based on the service address and mobile handsets based on the last known location of the device. Authority to utilise the Emergency Alert may be given by virtue of the pre-approval of a hazard specific emergency plan or under the Territory Emergency Plan.

The approval for the release of an Emergency Alert message can only be authorised by one of the following:

- Territory Controller
- Director, NTES
- Regional Controller
- Chief Fire Officer, NTFRS
- Deputy Chief Fire Officer, NTFRS
- Executive Director, BFNT
- Chief Fire Control Officer, BFNT.

The Standard Emergency Warning Signal (SEWS) is an audio alert signal (wailing siren) which may be broadcast on public media to draw attention to the fact that an urgent safety message is about to be made. Generally, SEWS is only played before announcements concerning significant emergencies where emergency management arrangements should be activated as a result.

Control and hazard management authorities may have pre-planned use of SEWS for non-weather related events, through a pre-approved hazard-specific emergency plan.

The approval for the release of a SEWS message can only be authorised by one of the following:

- Territory Controller
- Director, NTES
- Manager Hazard Preparedness and Response NT (the Bureau) (for weather and flood-related events)

Warning and information messages for general public are authorised by the Regional or Incident Controller. The dissemination of such emergency warnings and information is to be by whatever means are appropriate and available at the time.

## 7.10. Australasian Inter-Service Incident Management System

The Australasian Inter-Service Incident Management System (AIIMS)<sup>5</sup> is a robust incident management system that enables the seamless integration of activities and resources of a single agency or multiple agencies when applied to the resolution of any event.

#### 7.11. Closure of schools

The decision to close schools due to an impending threat will be made by the Chief Minister on advice from the Territory Emergency Management Council (TEMC). When the nature of an event demands an immediate response, local authorities will take the appropriate steps to ensure the safety to the public. This action may include the temporary closure of a school to begin preparations, pending formal closure of the school by the Chief Minister for the remainder of the event.

The decision to reopen schools will be made by the Chief Minister on advice from the Chief Executive, DoE.

## 7.12. Closure of government offices

The decision to close government offices due to an impending threat will be made by the Chief Minister on advice from the TEMC. When the nature of an event demands an immediate response, local authorities should take all appropriate steps to ensure public safety and the protection of property.

The decision to reopen government offices will be made by the Chief Minister on advice from the TEMC.

All NTG agencies are to have an Emergency Preparedness Plan which sets out their processes for closing down their offices once approval has been given. This should have clearly articulated employee guidelines to ensure employees know when they are authorised to leave and are required to return to work.

## 7.13. Emergency shelters or strong buildings

Emergency shelters and places of refuge are buildings or structures that provide people with a place of protection and shelter during a disaster or emergency event such as a cyclone, flood or fire.

Pine Creek has no dedicated or suitable emergency shelters. The VDRC Multi Resource Centre is able to be used as a staging area and has cooking and toilet facilities. The Pine Creek Primary School, has multiple rooms, toilets, showers and a small kitchen facility.

The DoE in conjunction with the NTPF and the shelter owners are responsible for the management of emergency shelters during an emergency event.

The responsibilities of the emergency shelter manager are:

- the provision of personnel to staff and operate the emergency shelters at such times as they are activated
- the maintenance of effective liaison with other stakeholders with responsibilities relating to shelters, in particular the NTPF.

Emergency shelters are opened under the direction of the Territory or Regional Controller in consultation with the Shelter Group (DoE). Emergency shelters will not normally operate for more than 48 hours.

The timing of the opening of emergency shelters will be dependent upon the severity of the impending incident, the numbers to be sheltered, the time of day the incident is expected to impact and the period of time the emergency shelters are likely to be occupied. The announcement that emergency shelters are open in the Locality will be made by radio broadcast and social media, and will include emergency shelter rules such as no pets or alcohol being permitted in shelters and that food will not be provided.

<sup>&</sup>lt;sup>5</sup> More information can be found at: <a href="https://pfes.nt.gov.au/emergency-service/publications">https://pfes.nt.gov.au/emergency-service/publications</a>

#### 7.14. Evacuation

Evacuation is a risk management strategy that can be used to mitigate the effect of an emergency or disaster on a community. It involves the movement of people to a safer location and their return. The decision to evacuate a community, including establishing an evacuation centre, is not taken lightly as it represents significant resource and financial implications.

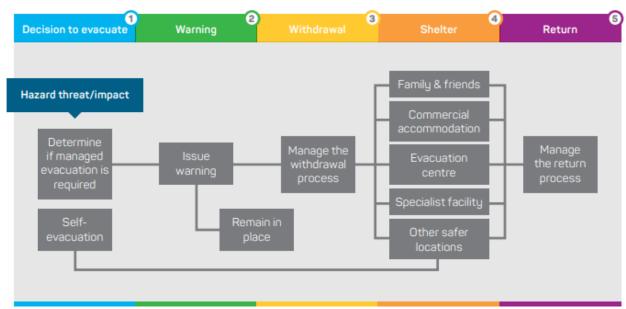
Evacuation of the Locality will be considered as a last resort. Where an evacuation is required the TEMC, in consultation with the Regional Controller, Local Controller and the LEC, will arrange emergency accommodation and transport, as necessary, through the relevant functional group/s.

An evacuation guideline for the Locality can be found at **Annex D**.

Evacuation is a complex process that has 5 distinct steps:

- 1. Decision
- 2. Warning
- 3. Withdrawal
- 4. Shelter
- 5. Return.

Each step is linked and must be carefully planned and carried out in order for the entire process to be successful. Given an evacuation centre will only be opened as a part an evacuation, it is vital to have an understanding of the 5-step process.



Source: Australian Institute of Disaster Resilience Evacuation Handbook, 2017.

#### 7.15. Identified evacuation centres

An evacuation centre is designed to accommodate people for short to medium periods of approximately 4 to 6 weeks, although this figure may vary.

An evacuation centre will provide some or all of the following services:

- meals
- beds
- linen
- personal support
- medical services (or access to them)
- assistance accessing finances and recreational activities.

An evacuation centre implies the provision of these services in contrast to an emergency shelter, in which people are expected to be self-sufficient.

For further information on evacuation centres/shelters management, refer to the NT Evacuation Centre Field Guide available on WebEOC.

## 7.16. Register. Find. Reunite Registration and inquiry system

Australian Red Cross, in partnership with the Australian Government Attorney-General's Department, has developed an improved system to help reunite families, friends and loved ones separated by an emergency. This system is called Register.Find.Reunite<sup>6</sup>.

This system can be initiated by either the Territory or Regional Controller without the national system being activated. Any activation of this system should occur in consultation with the Welfare Group in the first instance.

## 7.17. Impact assessment

Immediately after an emergency event, there is a need to identify and assess impacts to inform short and long-term recovery priorities. Comprehensive assessment of all impacts is a vital component of emergency response activities. Guidelines for the conduct of rapid assessments in the NT, including the establishment of dedicated Rapid Assessment Teams (RATs) to collect data in the field, have been developed.

The Survey, Rescue and Impact Assessment Group, led by the NTPFES, is responsible for coordinating rapid impact assessments. At the local level, Local Controllers should contact the Survey, Rescue and Impact Assessment Group, Functional Group lead to discuss impact assessments if deemed appropriate.

<sup>&</sup>lt;sup>6</sup> More information can be found at: https://register.redcross.org.au/

## 8. Recovery

The coordinated process and measures for supporting emergency-affected communities in the reconstruction of physical infrastructure and restoration of the social, economic and natural environments.

## 8.1. Local Recovery Coordinator and Coordination Committee

When a region and/or locality has been affected by an event, the Regional Recovery Coordinator may appoint a Local Recovery Coordinator in accordance with section 87 of the Act. The Local Recovery Coordinator will establish a Local Recovery Coordination Committee (LRCC) drawing from membership of the LEC and other relevant members of the community as needed. The Local Recovery Coordinator reports directly to the Regional Recovery Coordinator.

Local Recovery Coordinator and Committee functions, powers and directions are established in Division 12 and 13 of the Act respectively.

## 8.2. Transitional arrangements

The transition from response to recovery coordination reflects the shift from the protection of life and supporting the immediate needs of the community to establishing longer term, more sustainable support structures.

The transition to recovery coordination occurs after the completion of the transition checklist and at a time agreed by the Territory Controller and Territory Recovery Coordinator in accordance with the Territory Emergency Plan.

Transition will occur when the Territory Recovery Coordinator is satisfied that the following has occurred:

- the Territory Controller has briefed the TEMC and the Territory Recovery Coordinator
- the Regional Controller has briefed the Regional Recovery Coordinator
- where there is significant changeover of personnel, the EOC planning operations and logistics sections have briefed incoming recovery planning, operations and logistics staff.

The Regional Recovery Coordinator will ensure all functional group leaders, agencies, support groups and other relevant stakeholders are notified prior to the transition to recovery. This notification is to include changes to relevant contact details and other pertinent information.

An example of response and recovery activities can be found at **Annex E**.

## 9. Debrief

Debrief processes embed continuous improvement into the delivery of emergency management activities. Consistent approaches to lessons learned encourage adaptability, and flexibility across all levels of government. Sharing of knowledge and experiences throughout emergency events assists with ongoing continuous improvement of people and organisations involved.

The NTG implements a lessons learned approach recognising the positive impact on organisational culture commensurate with increasing opportunities to achieve emergency management goals. Whilst lessons learned often begins in one agency through an internal debrief process, those lessons learned are transferable across multi-agencies.

During any operational response, personnel involved are encouraged to record activities where there are lessons to be learned. Activities can include decision making and consequential responses. Where decisions are made by an Incident Controller, Incident Management Team member or a functional group member, those decisions should be recorded in a Decision Log (WebEOC). Decision Logs can be referred to as part of the debrief process.

## 10. Related references

The following references apply:

- Emergency Management Act 2013
- Northern Territory Aboriginal Sacred Sites Act 1989
- Aboriginal Land Rights (Northern Territory) Act 1978 (Cth)
- Building Act 1993
- Building Regulations 1993
- Territory Emergency Plan
- Northern Region Emergency Plan
- National Disaster Risk Reduction Framework
- National Disaster Risk Assessment Guidelines
- Rapid Assessment Team Guidelines
- Transition to Recovery Checklist.

## 11. Annexures

Annex A Functional groups - roles and responsibilities

Annex B Functions table

Annex C Specific prevention, mitigation strategies and action plans for identified hazards

Annex D Evacuation guideline

Annex E Summary of response and recovery activities

# 11.1. Annex A: Functional groups - roles and responsibilities

Functional group	Local contact
Biosecurity and Animal Welfare	Department of Industry, Tourism & Trade(DITT)/Wagiman-Guwardagun Rangers
Critical Goods and Services	Lazy Lizard/United Service Station
Digital and Telecommunications	Department of Corporate Communications & Development (DCDD)
Emergency Shelter	Pine Creek Primary School
Engineering	VDRC
Industry	DITT
Medical	Pine Creek Health Clinic
Public Health	DoH
Public Information	Department of the Chief Minister & Cabinet (DCMC)
Public Utilities	PAWC ESO
Survey, Rescue and Impact Assessment	NTPFES
Transport	VDRC
Welfare	Department of Territory Families, Housing & Communities (TFHC)

Full details of functional group roles and responsibilities are detailed in the Territory Emergency Plan.

# 11.2. Annex B: Functions table

Emergency response and recovery functions with identified agencies/organisation/provider During an event some of these functions may be needed at a local level.

Functions	Agency/organisation/provider responsible
Animal/livestock management	DITT/Wagiman-Guwardagun Rangers
Anti-looting protection	NTPF
Banking services	Post Office ATM
Broadcasting: What radio stations provide announcements?	ABC Local Radio
Clearing of essential traffic routes	VDRC/FERG/NTPFES
Clearing storm water drains	VDRC
Clothing and Household Items	TFHC
Community clean up	VDRC
Control, coordination and management	Designated Control Authority
Coordination to evacuate public	NTPF
Critical Goods and Services (protect/resupply)  • food  • bottle gas  • camping equipment  • building supplies	Pine Creek Hotel/United Service Station/Lazy Lizard
Damaged public buildings: Coordination and inspections	DIPL
Disaster Victim identification capability	NTPF
Emergency Alerts	NTPFES/BFNT
Emergency catering	Pine Creek Hotel/Lazy Lizard
Emergency food distribution	TFHC
EOC, including WebEOC	NTPFES
Emergency shelter. Staff, operations and control	VDRC/DoE

Functions	Agency/organisation/provider responsible
Evacuation centre - Staffing, operations and control	VDRC/DoE
Financial Relief/Assistance	DCMC/TFHC
Disaster Recovery Funding Arrangements	
Identification of suitable buildings for shelters	LEC
Interpreter services	Aboriginal Interpreter Service
Management of expenditure in emergencies	Controlling Authority and any activated Functional Groups at the direction of the Controlling Authority
Medical services	Pine Creek Health Clinic
Network communications (IT): Responders /Public Maintenance and restoration of emergency communication	Telstra
Personal support	Pine Creek Health Clinic
Power: Protection and restoration:	PAWC ESO
Public messaging during response and recovery.	DCMC
Public/Environmental Health (EH) management  all EH functions including water & food safety  disease control	DoH
Rapid Impact Assessment	NTPFES
Recovery Coordination	DCMC
Repatriation	DCMC
Restoration of public buildings	DIPL
Restoration of roads and bridges (council/territory) excluding railways	DIPL
Road management and traffic control including public Information on road closures	VDRC/NTPF
Sewerage: Protection and restoration	PAWC ESO
Survey	NTPFES

Functions	Agency/organisation/provider responsible
Traffic control	DIPL
Transport : Commercial and Public airport/planes, automobiles and buses	VDRC/DIPL
Vulnerable groups	Pine Creek Health Clinic/TFHC
Waste management	VDRC
Water (including drinking water): Protection and restoration	PAWC ESO

# 11.3. Annex C: Prevention, mitigation strategies and action plans for identified hazards

#### 11.3.1. Fire

Hazard	Controlling authority	Hazard management authority
Fire (within Gazetted Area)	NT Fire and Rescue Service	NT Fire and Rescue Service
Fire (within Fire Protection Zone)	Bushfires NT, Department of Environment, Parks and Water Security	Bushfires NT

A fire hazard is an event, accidentally or deliberately caused, which requires a response from one or more of the statutory fire response agencies.

#### A fire hazard can include, but not limited to:

Term	Definition
Structure fire	A fire burning part, or all of any building, shelter, or other construction.
Bushfire	An unplanned fire. It is a generic term that includes grass fires, forest fires and scrub fires. Bushfires are a natural, essential and complex part of the NT environment. The term bushfire is interchangeable with the term wildfire.
Vehicle fire	An undesired fire involving a motor vehicle.

#### Agency capabilities

BFNT - Trained and equipped to combat bushfires only (also known as grassfires or wildfires). BFNT members are not trained or equipped to combat fires involving structures, vehicles or hazardous material.

NTFRS - Protects the Territorian community from emergencies involving fire, motor vehicle crashes and other dangerous situations, including hazardous materials and building collapse.

Under the Territory Emergency Plan BFNT and NTFRS are both the hazard management authority and Controlling Authority for fires within each of their jurisdictions. This means that either relevant agency is responsible for managing technical aspects of responding to a bushfire and commanding its resources through their Incident Controller. This means that if a fire is occurring within an Emergency Response Area (ERA) then the NTFRS is the controlling and hazard management authority. If a fire is occurring within a fire protection zone, then BFNT is the controlling and hazard management authority.

Across the NT, landowners are an essential part of the fire management process. Communication, cooperation and shared responsibility within the community, matched by a capacity to undertake self-protective measures, form the basis of successful fire management throughout the NT.

# The NTFRS and BFNT identifies 3 classes of incidents and describes them in generic terms, as shown in the following table:

Incident classification	Description
Level 1	Level 1 incidents are generally characterised by being able to be resolved through the use of local or initial response resources only.
	Level 2 incidents may be more complex either in size, resources or risk. They are characterised by the need for:
	<ul> <li>deployment of resources beyond initial response; or</li> </ul>
Level 2	<ul> <li>sectorisation of the incident; or</li> </ul>
	<ul> <li>the establishment of function sections due to the levels of complexity; or</li> </ul>
	<ul> <li>a combination of the above.</li> </ul>
Level 3	Level 3 incidents are characterised by degrees of complexity that may require the establishment of divisions for effective management of the situation.

#### Actions to be taken

In instances where the Local Controller is required to perform a task or function, the controlling authority will contact the Local Controller. Tasks approved by the controlling authority's Incident Controller may include, but not limited to:

- liaison with key community stakeholders
- closure of roads or places
- fire cause or protection of potential area of origin
- post fire impact assessments.

#### Prevention and preparative controls include, but are not limited to:

- a fire danger period is declared over large areas when climatic and seasonal conditions presents increased fire risk for a prolonged period of time. A fire danger period usually coincides with the accepted 'fire season' in an area. Broadly this is during the Australian summer months in central Australia and during the dry season further north. A permit to burn is required before using fire during a fire danger period in all zones
- a fire ban can be declared for up to 24 hours. A combination of factors are considered when
  declaring a fire ban period including forecast fire danger, ignition likelihood, hazards and
  resourcing. All permits to burn are revoked within the declared fire ban area
- a fire management area can be declared in an area where BFNT have identified heightened fire risk. A fire management plan can be prescribed for a fire management area, and the plan can require landowners to take action to prepare for, or prevent, the spread of fire
- additional fire regulations apply within NTFRS ERA and BFNT fire protection zone. Permits to burn are required throughout the entire year inside an ERA or fire protection zone and a minimum 4 m wide firebreak within the perimeter boundary of all properties and additional firebreaks around permanent structures and stationary engines is required within a fire protection zone
- the BFNT Regional Fire Management Plan
- establishment of an Incident Management Team with liaison officers from other agencies to assist
- radio, television and social media posts.

#### Warnings and advice approval flow

The Australian Warning System is a new national approach to information and warnings during emergencies like bushfire. The System uses a nationally consistent set of icons, like those below.

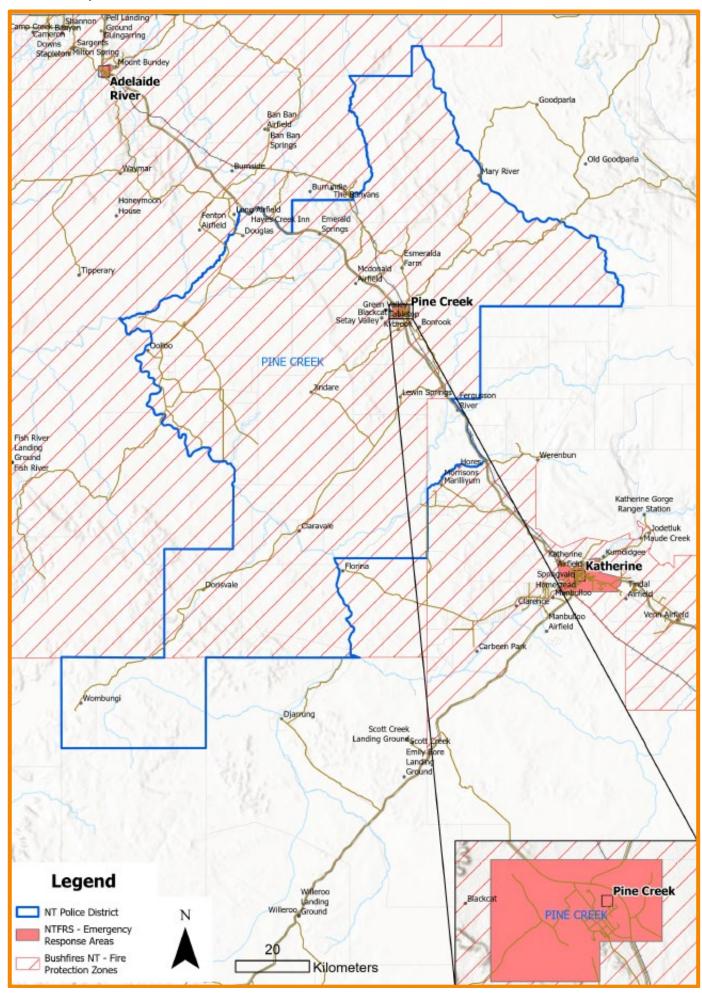
#### There are 3 warning levels:

Warning level	Description
Advice (Yellow)	An incident has started. There is no immediate danger. Stay up to date in case the situation changes.
Watch and Act (Orange)	There is a heightened level of threat. Conditions are changing and you need to start taking action now to protect you and your family.
Emergency Warning (Red)	An Emergency Warning is the highest level of warning. You may be in danger and need to take action immediately. Any delay now puts your life at risk.

Each warning level has a set of action statements to give the community clearer advice about what to do. Calls to Action can be used flexibly across all 3 warning levels depending on the hazard.

All warnings and advice will be issued by the Incident Controller from the relevant controlling authority for fire (NTFRS or BFNT).

Fire ERA map - Pine Creek



#### 11.3.2. Road crash

Hazard	Controlling authority	Hazard management authority
Road Crash	NT Police Force	NT Fire and Rescue Service

A road crash occurs when a vehicle collides with another vehicle, pedestrian, animal, road debris, or other stationary obstruction, such as a tree, pole or building. Road crashes often result in injury, disability, death, and or property damage as well as financial costs to both society and the individuals involved. Emergency services are frequently called on to extricate seriously injured casualties from their vehicles following road crashes. This is achieved by employing space creation techniques to create openings in the vehicle. These openings make it possible to administer first aid to the casualty and to remove them from the vehicle.

A number of factors contribute to the risk of collisions, including vehicle design, speed of operation, road design, weather, road environment, driving skills, fatigue, impairment due to alcohol or drugs, and behaviour, notably aggressive driving, distracted driving, speeding and street racing.

Responses to road crash incidents will be coordinated from the JESCC. NTFRS will respond as per predetermined response arrangements contained within the Intergraph Computer-Aided Dispatch (ICAD) system for incidents occurring within an NTFRS ERA. For incidents occurring outside of an ERA, response will be approved by the rostered NTFRS TDO.

#### Prevention and preparative controls include, but are not limited to:

- radio, television and social media posts
- targeted road safety campaigns
- community engagement strategies
- training in PUASAR024 undertake road crash rescue delivered by NTES and NTFRS to NTPFES members.

#### Public safety message process:

 NTPF Territory Duty Superintendent to approve public messaging and forward to NTPFES Media and Corporate Communications Unit for dissemination.

# 11.4. Annex D: Evacuation guideline

The following is to be used as a guide only.

Stage 1 - Decision			
Authority	The Regional Controller will authorise the activation of the evacuation plan.  This evacuation plan is to be approved by the TEMC prior to activation.	Regional Controller in conjunction with TEMC	
Legal references	The Act and approved Local Emergency Plan. It is recommended that the Minister declares an Emergency Situation under section 18 of the Act, when this evacuation plan is activated.		
Alternative to evacuation? I.e. shelter in place, temporary accommodation on-site/nearby.	If needed residents will be progressively relocated within the community to <location be="" determined="" to="">.</location>	Local Controller to arrange	
Summary of proposed evacuation	<b>Decision</b> – made by the Regional Controller when the community have sustained damage during <to be="" determined=""> that cannot support residents in situ during recovery.  The Local Controller to disseminate information to the community.</to>	The decision will be informed by additional advice from technical experts, e.g. the Bureau.	
	Withdrawal – three stage process:		
	<ol> <li><location be="" determined="" to="">; community to the <location be="" determined="" to="">; to be registered for evacuation to <location to<br="">be determined&gt;</location></location></location></li> </ol>		
	<ol><li>once registered, groups to move to the airstrip assembly area using buses/vehicles</li></ol>		
	<ol><li>Red Cross to register check utilising Register Find Reunite.</li></ol>		
	Shelter – evacuees will be encouraged to stay with friends or family. The remainder will be accommodated at an evacuation centre <location be="" determined="" to=""></location>		
	<b>Return</b> – to be determined once recovery can sustain return to <location be="" determined="" to="">.</location>		
Which communities/outstations or geographical area does the evacuation apply to?	<out and="" homelands="" homesteads="" stations,=""></out>		
Vulnerable groups within the community	The Medical Group will liaise with local health staff and provide information on medically vulnerable people.	Medical Group & Transport Group to action.	

	The identified people will be evacuated <at a="" be="" determined="" time="" to="">.</at>	
Community demographics (approx. total number, family groups, cultural groups etc.)	For more information, refer to the Evacuation Centre Field Guide (page 20 section 4.3) which can be found in WebEOC.  Examine the demographic breakdown of the community to be evacuated including:  • the total number of people being evacuated  • an estimate of the number of people likely to require accommodation in the evacuation centre  • a breakdown of the evacuees to be accommodated by age and gender. For example, the number of family groups and single persons, adult males and females, teenage males and females, and the number of primary school-aged children, toddlers and infants  • a summary of cultural considerations, family groups, skin groups and community groups  • potential issues that may arise as a result of these groups being accommodated in close proximity to one another  • a summary of people with health issues, including chronic diseases, illnesses and injuries.  • details of vulnerable clients (other than medically vulnerable), such as the elderly, frail and disabled (and if they are accompanied by support i.e. family	
	<ul> <li>members)</li> <li>details of community workers also being evacuated who may be in a position to support the operation of the evacuation centre. Examples include teachers, nurses, health workers, shire staff, housing staff and police.</li> </ul>	
What is the nature of the hazard?	<to be="" determined=""></to>	
Estimated duration of the potential evacuation?	<to be="" determined=""></to>	

Triggers for the evacuation	Example	Regional Controller
	<ol> <li>evacuation planning to commence when the Locality is under a <to be="" determined=""></to></li> </ol>	
	<ol><li>implement evacuation if the severity and impact has caused major damage and disruption to all services</li></ol>	
	<ol> <li>elderly and vulnerable people are to be considered for evacuation due to limited health services.</li> </ol>	
	Further details of the intra-community relocation plan are required.	
Self-evacuation	Where possible residents will be encouraged to self-evacuate and make their own accommodation arrangements if they wish to do so. Individuals and families taking this option will be encouraged to register prior to leaving the community.	Local Controller
Responsibility for the	Regional Controller	
coordination Stage 1	Local Controller	
	Stage 2 – Warning	
Who has the authority to issue warnings?	The Bureau will issue advice and warnings. All further public information will be approved by the Regional Controller in consultation with the Public Information Group and NTES.	Regional Controller to liaise with Public Information Group and NTES
	The Local Controller will coordinate the dissemination of community level information.	
	A combination of the following will be utilised:	
	<ul> <li>broadcasted over radio and television</li> </ul>	
	<ul> <li>social media utilising the NTPFS Facebook page SecureNT twitter feed.</li> </ul>	
	loud hailer	
	door to door	
	<ul> <li>Emergency Alert System.</li> </ul>	
Process for issuing evacuation warnings and other information	At community level, the Local Controller is to appoint a community spokesperson to disseminate up to date situational information at community meetings which are to be held immediately post a convening LEC meeting, at each declared stage of the Local Emergency Plan. A media brief approved by the Local Controller at each LEC meeting, will be announced over the local radio station containing current situational information, relevant safety information, what to prepare, when to self-evacuate, and where to go.	Local Controller

When will warnings be issued (relative to the impact of the hazard)?	Immediately upon a decision to evacuate being made the LEC will commence coordinating residents to prepare for transport.	Local Controller
What information will the messages contain? (What do people need to know?)  Responsibility for the coordination of Stage 2	<ul> <li>To be determined:</li> <li>outline of the proposed evacuation plan</li> <li>measure to prepare residences</li> <li>safety issues; not overloading transport</li> <li>items to bring on the evacuation</li> <li>arrangements for pets and animals.</li> </ul> Local Controller/Regional Controller	Local Controller Biosecurity & Animal Welfare Group liaison
	Stage 3 - Withdrawal	
Outline	<ol> <li>Three stage process:</li> <li>community residents to <staging 1="" area=""></staging></li> <li><staging 1="" area=""> to airport</staging></li> <li>airport to <location be="" determined="" to="">         evacuation centre</location></li> </ol>	
Pine Creek community to the airstrip	<ul> <li>NTPF</li> <li>Overview</li> <li>the community will gather at the <location be="" determined="" to=""> prior to being transported by community buses to the airstrip.</location></li> <li>Risks/other considerations</li> <li>evacuation should be undertaken during daylight hours, if possible.</li> <li>risks include inclement weather, persons with infectious diseases, vulnerable persons, and frail/elderly persons, chronically ill</li> <li>estimated time en-route: minutes each way</li> <li>estimated timeframe overall: hours utilising current resources.</li> <li>alternate transport options.</li> </ul>	NTPF

Assembly area	Likely location of evacuation centre: <to be="" determined="">.</to>	NTPF/TFHC
	Additional resources will be required to host an evacuation centre in the form of tents and bedding. This will also be the point where evacuee registration will take place. Basic services should be provided i.e. drinking water, information.	
	Services to be provided	
	Red Cross Coordinator: Red Cross	
	Other details	
	Evacuee registration. Residents will need to register at <location be="" determined="" to=""> or airport if (self-evacuating) to be permitted access to the evacuation centre at the <location be="" determined="" to="">.</location></location>	
Pine Creek community to	Lead - NTPF	NTPF/Transport/
<pre><location be="" determined="" to=""></location></pre>	Example Lead - Transport Group	Logistics
uctermineu>	Overview	
	<ul> <li>Transport Group has identified commercial operators and the Police Air Section able to provide evacuation assistance.</li> </ul>	
	<ul> <li>Total proposed air assets: Commercial operators will be charging commercial rates for their services at a cost of (\$).</li> </ul>	
	The operation will begin athrs with the first aircraft, leaving <to be<br="">determined&gt; and arriving athrs</to>	
	The operation will continue throughout the day until all community members are evacuated. It is estimated that all community members can be evacuated byhrs (arriving in <to be="" determined="">).</to>	

< Location > airport to	Lead - Transport Group	Transport Group
evacuation centre <to be="" determined=""></to>	Example	
uctornimou.	Overview	
	<ul> <li>Buses (Buslink) will be on standby at</li> </ul>	
	<ul> <li><location be="" determined="" to=""> airport from        am to receive passengers and         continue throughout the day transferring         to <to be="" determined=""> only, as required.</to></location></li> </ul>	
	<ul> <li>Transport staff will be on the ground at <location be="" determined="" to=""> airport to marshal passengers on buses only.</location></li> </ul>	
	<ul> <li>Buses to be arranged by the Transport Group. Evacuees will be collected from <location be="" determined="" to=""> airport and transported to the <location be<br="" to="">determined&gt;.</location></location></li> </ul>	
	A reception team provided by NTPF will meet evacuees and facilitate transport.	
	<ul><li>details <to be="" determined=""></to></li></ul>	
	<ul> <li>estimated time en-route: minutes</li> </ul>	
	<ul> <li>estimated timeframe: possibly hours, dependant on aircraft arrivals</li> </ul>	
	<ul> <li>alternate transport options:</li> </ul>	
End point	<location be="" determined="" to=""></location>	EOC/welfare coordination
Transport of vulnerable members of the community	Medical Group to arrange transport of vulnerable people from the community to <location be="" determined="" to="">.</location>	Medical Group
Registration and tracking	<ul> <li>Welfare Group to activate registration arrangements. Registration will be undertaken by NTPF and will occur at <location be="" determined="" to="">.</location></li> </ul>	Welfare Group/ NTPF
	<ul> <li>Names of evacuees will be obtained prior to boarding buses.</li> </ul>	
	<ul> <li>Where possible details of individuals and families self-evacuating to be obtained on arrival at the <location be="" determined="" to=""> airstrip.</location></li> </ul>	
	<ul> <li>If persons are not registered as evacuees or self-evacuees they will not be provided access to the evacuation shelter.</li> </ul>	

Coordination Stage 3	Regional Controller	EOC coordination.
	Stage 4 – Shelter	
Overview	An evacuation centre will be established at the <location be="" determined="" to="">. The <location be="" determined="" to=""> will be the primary areas used.</location></location>	
Alternate shelter options	Where possible evacuees will be encouraged to seek alternative accommodation with family, friends or through commercial accommodation.	
Estimated duration of the shelter phase	To be determined	
Arrangements for domestic animals	No domestic animals are to accompany evacuees. Any self-evacuees with domestic animals will be expected to make their own arrangements for the animals.	Advise Animal Welfare
Roles		
• Director	TFHC	Welfare Group
Deputy Director	TFHC	Welfare Group
Logistics/planning	EOC	Controlling Authority
Admin teams	EOC	DCMC/Welfare Group
Shift manager/s	To be determined – drawn from pool of trained staff.	Welfare Group
Welfare team	To be determined	Welfare Group
Facility team	To be determined	
Sport and Rec team     To be determined		
Medical team	To be determined. It is likely St Johns volunteers will be requested. Evacuees will be referred to off-site medical services.	Medical Group
Public health team	To be determined	Public Health Group
Transport team	To be determined	Transport Group

Evacuation centre set-up	Refer to the evacuation centre template for set- up considerations.	
What strategy will be put in place to close the evacuation centre?	Closure of the evacuation centre will be largely dependent on the extent of inundation and complexity of the recovery process.	
	Stage 5 – Return	
Indicators or triggers that will enable a return	(Refer to Recovery action plan for the community) DCMC	
Who is responsible for developing a plan for the return?	Recovery coordination in conjunction with Incident Management Team (IMT).	
Transportation	To be determined	
Route/assembly points en-route	To be determined	
End point	To be determined	
How will information about the return be communicated to evacuees?	To be determined	
What information needs to be conveyed to the evacuated community members?	To be determined	

## 11.5. Annex E: Summary of response and recovery activities

Response

Controlling Authority

The following table outlines a summary of possible response and recovery activities to be considered following an event.

This table is presented as a guide only, assisting emergency managers with operational decision making, planning and resource allocation. It also highlights the importance of response and recovery coordination working collaboratively.

Activities have been broken down and are listed under either response or recovery for simplicity and ease of use. In practice not all response activities will be completed during the response phase. Likewise not all recovery activities will commence after the transition to recovery.

The post event period of any event is highly dynamic and produces many challenges, both foreseen and unpredicted. Response and recovery coordination must be flexible and able to adapt to the situation as it evolves.

In most cases the points noted in this table and in the ensuing document are outlined in greater detail in functional group or agency plans.

Transition

Recovery

DCMC / TCCC

C/			
Act	tivity	Response activities	Recovery activities
1.	Situational awareness	<ul> <li>Road clearance teams</li> <li>General public</li> <li>Media reports</li> <li>Survey and rescue teams</li> <li>Impact assessment teams</li> </ul>	<ul> <li>Contributes to recovery planning through impact assessment data</li> <li>Comprehensive impact assessments</li> <li>Needs assessment</li> </ul>
2.	Public Information	<ul> <li>Public Information Group activation</li> <li>Spokes persons identified</li> <li>SecureNT activated</li> </ul>	Continues in recovery
3.	Survey and Rescue	<ul> <li>Survey teams deploy to designated areas</li> <li>Critical sites surveyed</li> <li>Deploy rescue teams - NTFRS and Territory Response Group provide primary Urban Search and Rescue capability</li> </ul>	Survey and impact assessment data used to develop the Recovery Action Plan
4.	Road clearance	<ul> <li>Road patrol teams deploy and check assigned routes</li> <li>Road clearance to priority sites</li> </ul>	<ul><li>Restoration of road networks and bridges</li><li>Return to business as usual</li></ul>

Assess Stuart Hwy to Katherine

Emergency accommodation and

(supply route)

shelter

**Emergency** 

accommodation

**Evacuation centres may** 

continue into recovery

Activity	Response activities	Recovery activities
6. Medical	<ul> <li>evacuation centres</li> <li>Provision of resources that will enable people to remain in their homes</li> <li>Emergency clothing</li> <li>Hospital</li> </ul>	<ul> <li>Temporary accommodation options</li> <li>Repatriation planning</li> <li>Hospital</li> </ul>
	- road clearance to the hospital - damage assessment - increase morgue capacity - divert patients from remote and regional areas - power (fuel) and water supplies  • Medical clinics and field hospitals - determine the need for clinics to be opened - assess damage to clinics - deploy field hospital/s  • Medical presence in shelter - supplied by the Medical Group  • Ambulance pick up points on key, cleared roads • GP clinics and pharmacies - identify GP clinics able to open - identify pharmacies able to open  • Medically vulnerable people - support agencies to follow-up and advise the Medical Group  - vulnerable people in shelters - support for vulnerable people at shelters  - support for vulnerable people at shelters  • CareFlight / Royal Flying Doctor Service	<ul> <li>repair works</li> <li>business continuity plans</li> <li>DoH         <ul> <li>health centres</li> <li>repair works</li> <li>reopen other clinics</li> </ul> </li> <li>Support return of vulnerable people in community</li> <li>GP clinics and pharmacies         <ul> <li>ongoing liaison by the Medical Group</li> </ul> </li> <li>CareFlight / Royal Flying Doctor Service - resume business as usual</li> <li>St John Ambulance - resume business as usual</li> </ul>

Act	tivity	Response activities	Recovery activities
7.	Essential goods and services	<ul> <li>Establish emergency feeding and food distribution points</li> <li>Assessing the damage to suppliers and retailers of critical resources</li> <li>Assess the impact on barge operations and any effect on the ability to supply remote communities</li> <li>Implement interim banking arrangements</li> </ul>	<ul> <li>Support the re-opening of the private business sector</li> <li>Monitor levels and availability of essential goods</li> <li>Manage logistics arrangements supplying resources to outlying communities</li> <li>Public Health inspections (food outlets)</li> <li>Banking sector business continuity arrangements</li> </ul>
		<ul> <li>Fuel</li> <li>Fuel suppliers and point of sale</li> <li>Manage fuel supplies to emergency power generation</li> </ul>	<ul> <li>Monitor fuel levels</li> <li>Infrastructure repairs</li> <li>Emergency fuel supplies for recovery</li> <li>Liaise with fuel suppliers, distributors and wholesalers to re-establish long term supply</li> </ul>
		<ul> <li>Banking         <ul> <li>Assess damage to banks and ATMs</li> </ul> </li> <li>Implement temporary arrangements</li> </ul>	<ul> <li>Emergency cash outlets</li> <li>Implement long term arrangements</li> </ul>
8.	Evacuation	<ul><li>Evacuations within community</li><li>Evacuation out of community</li><li>Registration</li></ul>	<ul> <li>Support services for evacuees</li> <li>Recovery information for evacuees</li> <li>Repatriation</li> </ul>
9.	Public Health	<ul> <li>Communicable disease control response</li> <li>Drinking water safety standards</li> <li>Sewage and waste disposal</li> <li>Safe food distribution and advice</li> <li>Vector and vermin control</li> <li>Food and commercial premises</li> </ul>	Ongoing in recovery
10.	Utilities	<ul> <li>Power supply</li> <li>Power generation</li> <li>Water supply</li> <li>Sewerage</li> <li>Emergency sanitation</li> </ul>	<ul> <li>Restore power network</li> <li>Restore water and sewerage infrastructure</li> <li>Issue alerts until safe to use</li> </ul>

Activity Response act		Response activities	Recovery activities
11.	Impact assessments	<ul><li>Training assessment teams</li><li>Initial impact assessments</li></ul>	<ul><li>Comprehensive impact assessments</li><li>Ongoing needs assessments</li></ul>
_	Transport infra- structure (supply lines)	<ul> <li>Air (Airport/Airstrip)         <ul> <li>Clear the runway to allow air movements</li> </ul> </li> <li>Establish a logistics hub at the airport</li> <li>Terminal damage and operational capability assessment</li> </ul>	Monitor repairs and business continuity activities
		<ul> <li>Road</li> <li>Highway and critical access roads damage assessment</li> <li>Repair work to commence immediately</li> </ul>	<ul> <li>Planning and prioritising repair work of all affected key Territory Highways (Stuart, Barkly, Victoria and Arnhem)</li> </ul>
		Rail  Rail damage assessment  Outage estimation	Ongoing liaison with operator to support restoration to business as usual
		<ul> <li>Port, Harbour and Barge</li> <li>Assess damage to port infrastructure and harbour facilities</li> <li>Assess the damage to barge facilities</li> </ul>	<ul> <li>Repairing infrastructure</li> <li>Establish alternate         arrangements for the supply of         remote communities</li> </ul>
13.	Waste management	<ul> <li>Waste management requirements and develop waste management plan if required</li> </ul>	Continues in recovery
14.	Repairs and reconstruction	<ul> <li>Private housing         <ul> <li>impact assessments</li> <li>temporary repairs</li> </ul> </li> <li>Government buildings         <ul> <li>damage assessment</li> </ul> </li> <li>Public housing         <ul> <li>impact assessments</li> </ul> </li> <li>Private industry         <ul> <li>damage assessments</li> </ul> </li> </ul>	<ul> <li>Private housing         <ul> <li>information and support to facilitate repairs</li> </ul> </li> <li>Government buildings         <ul> <li>repairs and reconstruction</li> </ul> </li> <li>Public housing         <ul> <li>long term repair plans</li> </ul> </li> <li>Private industry         <ul> <li>repair and reconstruction</li> </ul> </li> <li>Temporary accommodation for a visiting construction workforce</li> </ul>

Activity	Response activities	Recovery activities
15. Transport services	<ul> <li>Staged re-establishment of public transport services</li> </ul>	Continues in recovery
16. Tele- communications	<ul> <li>Telstra and Optus will assess the damage to their infrastructure</li> <li>Put in place temporary measures to enable landline and mobile services</li> </ul>	<ul> <li>Repair damage networks and infrastructure (for private entities there is support for operators only)</li> </ul>
17. Public safety	<ul> <li>Police will maintain normal policing services to the community</li> </ul>	<ul> <li>Gradual return to business as usual</li> </ul>
18. Animal welfare	<ul> <li>Temporary emergency arrangements for pets</li> </ul>	<ul> <li>Reunite pets with their owners and cease emergency support arrangements</li> </ul>
19. Community consultation	<ul> <li>Information provision regarding the overall situation, response efforts, what services are available and how to access them</li> </ul>	<ul> <li>Community consultation process regarding long term recovery and community development</li> </ul>

# 12. Acronyms

Acronyms	Definitions	
AAPA	Aboriginal Areas Protection Authority	
ABC	Australian Broadcasting Corporation	
AIIMS	Australasian Inter-Service Incident Management System	
BFNT	Bushfires NT	
DCDD	Department of Corporate and Digital Development	
DCMC	Department of the Chief Minister and Cabinet	
DEPWS	Department of Environment, Parks and Water Security	
DIPL	Department of Infrastructure, Planning and Logistics	
DITT	Department of Industry, Tourism and Trade	
DoE	Department of Education	
DoH	Department of Health	
EMA	Emergency Management Australia	
EOC	Emergency Operations Centre	
ERA	Emergency Response Area	
ESO	Essential Services Officer	
FERG	Fire and Emergency Response Group	
ICAD	Intergraph Computer-Aided Dispatch	
ICC	Incident Control Centre	
ICP	Incident Control Point	
JESCC	Joint Emergency Service Communications Centre	
КМ	Kilometres	
LCC	Local Coordination Centre	
LEC	Local Emergency Committee	
LRCC	Local Recovery Coordination Committee	

Acronyms	Definitions
М	Metre
NERAG	National Disaster Risk Assessment Guidelines
NT	Northern Territory
NTES	Northern Territory Emergency Service
NTFRS	Northern Territory Fire and Rescue Service
NTG	Northern Territory Government
NTPF	Northern Territory Police Force
NTPFES	Northern Territory Police, Fire and Emergency Services
PAWC	Power and Water Corporation
RAT	Rapid Assessment Team
RCC	Rescue Coordination Centre
SEWS	Standard Emergency Warning Signal
SITREP	Situation Report
TDO	Territory Duty Officer
TEMC	Territory Emergency Management Council
TFHC	Department of Territory Families, Housing and Communities
VDRC	Victoria Daly Regional Council
WebEOC	Web-Base Emergency Operation Centre